

Cambridge Water Department
250 Fresh Pond Parkway
Cambridge, MA 02139

Water Department Contacts

Water System Emergency of any kind; **24 hours a day**. (running water in street, NO water at home, discolored water at home, broken fire hydrant, etc....)

CALL:
(617) 349 – 4770

If you have questions regarding any of the following areas of the Water Department, please call the following numbers during normal business hours:

Billing inquiries	617 349-4771
Meter Reading	617 349-4775
Water Quality Laboratory	617 349-4780
Fresh Pond Reservation Management	617 349-4762
Construction Issues	617 349-4770
Cross Connections	617 349-4778
Engineering	617 349-4782
Managing Director	617 349-4792
Watershed Protection	617 349-4781
E-Mail	cwg@cambridgema.gov